



New Account Application

Customer Terms & Conditions

Pan Pacific Pet Ltd. is a leading distributor for the Pet Specialty Market. Pan Pacific Pet Ltd. will sell to qualified retailers, groomers & breeders only.

1. **Must be a pet specialty retailer** or related business
 - i. **Pet Specialty Store** means a store whose majority of merchandise consists of grooming supplies, toys, treats and food for companion animals, sold through such store's own brick & mortar locations
 - ii. Retailer must also provide expert knowledge and service on companion animal products to their customers
 - iii. Vendor approval may be required for accounts that are not primarily engaged in the Pet Specialty market
2. **All retail locations must be brick and mortar**
 - i. "Brick-and-mortar" refers to a **traditional street-side business** that offers products and services to its customers face-to-face in a store that the business owns or rents with regular business hours of at least 40hrs per week.
3. Online sales outlets are only allowed as part of a brick-and-mortar retailer via their own website. We do not accept primarily E-commerce accounts.
4. Breeders, shelters, pet services (groomers, boarders, walkers, etc.) will be approved based on vendor approval and examination of premises
 - i. Pet services accounts must have physical retail space available for products
5. **Must be in located in Western Canada**
6. All accounts must maintain good payment history with Pan Pacific Pet Limited. Any accounts that are overdue or delinquent in payment may be closed and future orders will not be accepted.
7. All new accounts are prepaid by either Credit Card or E-transfer
8. Accounts inactive for a period of 12 months will be closed and reapplication will be required
9. Pan Pacific Pet Limited reserves the right to decline and/or end the relationship at any time



New Account Application

New Account Process

1. Send in your new account information
- 2. Please allow 7 business days for your application to be reviewed/approved**
3. You will receive a Welcome to Pan letter and login information to our website for ordering
4. One of our sales representatives will contact you for a visit

We look forward to hearing from you. If you have any questions, please feel free to contact us at our office at 1-800-663-6644.



New Account Application

Legal Company Name: _____

Doing Business As (DBA): _____

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Phone: _____ Fax: _____ Payment Method: E-Transfer Credit Card

Email For Invoices: _____

Email For Pricing/Promo: _____

Owner's Name(s): _____

Store Contact: _____ Phone: _____

Accounts Payable Contact: _____ Phone: _____

PST Exemption # (if applicable): _____ (required for BC)

Of Years In Business: _____ # Of Years Under Current Ownership: _____

Parent Company (if applicable): _____

SHIPPING INFORMATION IF DIFFERENT FROM ABOVE

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Phone: _____

Signature: _____ **Date:** _____

FOR PAN PACIFIC PET LTD USE ONLY

Account Number: _____ Date: _____